

CGRF formed under the provision of IE Act 2003, sub clause 42(5) as well
Notification No.2/2019 of GERC (CGRF & Ombudsman)

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-I-09-2024-25
Complainant	Ramilaben Jashwantbhai Patel, B 64, Lavanya Bunglows, Phase-II, Village Ankhol, Dist: Vadodara
Respondent	Shri V L Prajapati, Dy Engineer, Khatamba s/dn of MGVCL.
Date of hearing	15.06.2024 Corporate Office, MGVCL Vadodara

QUORUM	NAME
Chairperson	Shri S P Trivedi, Vadodara
Technical Member	Shri B J Desai, (RA&C) MGVCL Vadodara

The complaint dated 23.05.2024 regarding cancellation of service connection charges in Rooftop Solar estimate.

1.0 On 20.05.2024 the case of the Complainant Grievance was listed before Consumer Grievance Redressal Forum wherein Shri Yogesh Jaiswal, appeared on behalf of complainant Ramilaben Jashwantbhai Patel, remained present but nobody was remained present from Respondent MGVCL.

Therefore, on 15.06.2024, the case of the Complainant Grievance was listed before Consumer Grievance Redressal Forum wherein Shri Yogesh Jaiswal, appeared on behalf of complainant Ramilaben Jashwantbhai Patel, whereas Shri V L Prajapati, Dy Engineer, Khatamba s/dn appeared as respondent on behalf of MGVCL before the Forum. The respondent has submitted that due to his illness, he could not attend hearing on 20.05.2024. Both the parties were heard.

2.0 The brief history of the case is as under:

2.1 The complainant Ramilaben Jashwantbhai Patel, bearing consumer No. 51805/02548/1, complainant had applied in PM Surya Ghar Yojana for the load of PV Capacity 3.24 KW. For which Respondent MGVCL Khatamba s/dn office had given Firm quotation e-Urja SR No.8518329 amounting to Rs.2,49,268/-



2.2 The said connection is connected on existing 100 KVA TRANSFORMER of Lavanya Bunglows, Village Ankhol.

2.3 Existing Consumers are having PV load more than 90% on the existing 100 KVA Transformer and hence Augmentation to 200 KVA transformer proposed to accommodate 3.24 KW SRT of consumer and cost of transformer charged to applicant.

3.0 The representative of the complainant contended that -

3.1 They are having residential connection at B 64, Lavanya Bunglows, Phase-II, Village Ankhol, Dist: Vadodara and they demanded for solar rooftop of 3.24 KW.

3.2 They had received a huge estimate amount of Rs. 2,49,268/-.

3.3 On inquiry with the Akota Sub Division, they have learnt that Service connection charges Rs. 2,44,359.00 charged in the estimate for augmentation of the existing 100 KVA transformer to 200 KVA

3.4 They have represented that Petition No. 2210/2023 is pending with Hon'ble GERC and hence the service connection charges added in the Estimate is illegal.

3.5 Their Estimate referred above to be revised and correct estimate to be issued.

4.0 The respondent contended that -

4.1 The complainant Ramilaben Jashwantbhai Patel, had applied for new LT Solarroof top connection through online portal on 18.03.2024.

4.2 MGVCL carried out documents verification and estimate was generated as per site verification and auto assessed on line platform on 23.03.2024 for amount of Rs. 2,49,268/-.

4.3 The estimate is for Rs.4909/- for solar bi-directional meter as per GERC norms and additional Rs. 2,44.359/- for augmentation of existing transformer from 100 KVA to 200 KVA.



4.4 The solar capacity of existing 100 KVA transformer is beyond 90% PV capacity loading.

4.5 As per Technical circular No. GUVNL/TECH/SOLARCELL/Surya-Gujarat/2020-21/2378 dated 01.12.2020 "The full cost for the improvement of the solar power distribution infrastructure will have to pay by the applicant and according estimate to the applicant was issued.

5.0 The Forum Members present at the hearing considered contention of both the parties and perused the records and considering them in detail, findings are as under:

5.1 Existing 100 KVA transformer has solar PV Capacity beyond 90% of the transformer's rating. Hence Augmentation of 100 KVA transformer to 200 KVA proposed by respondent to accommodate 3.24 KW Solar PV and full cost of transformer augmentation charged in the Estimate to applicant.

5.2 As per clause No.5.1, Notification No.5/2016 , GERC Regulations for Net Metering Rooftop Solar PV Grid Interactive Systems, if augmentation of transformer / distribution infrastructure required, the cost of such augmentation shall be borne by the consumer. The cost of augmentation of distribution infrastructure charged in the estimate is in order.

ORDER

6.0 The Forum has come to the conclusion that the estimate issued by the respondent Deputy Engineer of Khatamba sub division of Madhya Gujarat Vij Co Limited, to the complainant Ramilaben Jashwantbhai Patel, B 64, Lavanya Bungalows, Phase-II, Village Ankhol, Dist: Vadodara for augmentation of transformer/ distribution infrastructure, is in order as per clause No.5.1 of Notification No.5/2016 , GERC Regulations for Net Metering Rooftop Solar PV Grid Interactive Systems.




(B J Desai)
Technical Member


(S P Trivedi)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. The Office address of the Ombudsman is : The

Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.3.19 (viii) of GERC Notification No.2 of 2019.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

